

TAILOR-MADE TOUR · ON REQUEST

Albania: A Balkan Pearl

Discover the Heart of the Balkans

DURATION 10 Days / 9 Nights	SEASON All Year Round	DIFFICULTY Moderate	LANGUAGE On Request
GROUP SIZE 8–18	AGE RANGE No Limit	HOTELS On Request	MEETING POINT Tirana International Airport

Main destinations: Tirana · Berat · Osumi Canyons · Gjirokaštër · Vjosa River · Bënja · Blue Eye · Butrint · Vlorë · Cape of Rodon · Theth · Shkodra · Krujë

OVERVIEW

Discover the best of Albania on this unforgettable 9-day journey, from vibrant cities and breathtaking mountains to crystal-clear waters and rich cultural heritage. Explore Tirana, the Albanian Alps, and more while experiencing authentic cuisine, nature, and local traditions.

HIGHLIGHTS OF THIS TOUR

UNESCO Berat Berat Castle and the Ottoman quarters of Mangalem and Gorica	Osumi Canyons Towering limestone cliffs, natural pools and unique rock formations
UNESCO Gjirokaštër The castle above the Drino Valley, the Ethnographic Museum and the Old Bazaar	Vjosa River & Bënja Thermal Baths Rafting on Europe's last wild river and warm natural pools by the Ottoman bridge
Blue Eye & Butrint A crystal-clear natural spring and the ruins of an ancient Greek, Roman and Byzantine city	Zvërnec Island & Narta Lagoon A wooden bridge to the 13th-century Monastery of St. Mary
Jeep Safari to Cape of Rodon Pine forests, coastal trails, Skanderbeg Castle and the Church of St. Anthony	Theth & the Blue Eye of Theth A guided mountain hike, Theth Church and the Lock-in Tower

INCLUSIONS & EXCLUSIONS

INCLUDED

- ✓ Airport pick-up and drop-off by private vehicle
- ✓ All land transfers in a fully air-conditioned coach
- ✓ 9 nights in 4-star hotels (rooms with private bathrooms)
- ✓ All daily breakfasts
- ✓ Welcome dinner (Day 1) and farewell dinner (Day 9)
- ✓ All guided day tours as per the program
- ✓ Hiking at the Osumi Canyons
- ✓ Rafting on the Vjosa River
- ✓ 4x4 jeep safari tour
- ✓ Hiking at the Blue Eye, Theth
- ✓ Professional certified English-speaking guide
- ✓ All entrance fees and taxes

NOT INCLUDED

- ✗ International flights
- ✗ Travel insurance (strongly recommended)
- ✗ Meals marked as 'own expense' in the program
- ✗ Optional activities and personal expenses
- ✗ Visa fees (if applicable)

PRACTICAL INFORMATION & BOOKING CONDITIONS

■ Important Notice – Tour Duration & Departure Planning

The tour program has a duration of 10 days and 9 nights, exactly as specified in this document. Day 10 is the departure day, marking the official conclusion of the tour, when participants are expected to return to their home country or continue with their own independent travel arrangements.

Should you choose to extend your stay in Albania after the tour has ended, please note that any additional accommodation, transportation, activities, or other arrangements beyond the official program are entirely your own responsibility. We cannot accept responsibility or liability for any services, expenses, or circumstances arising outside the scheduled tour.

Please take this into consideration when booking your international flights, as well as when arranging your visa, travel insurance, or any other travel documents or services that depend on the duration of your stay. Ensure that all travel arrangements accurately reflect the official tour dates to avoid any inconvenience.

■ Meeting Point & Transfers

The tour starts and ends at Tirana International Airport Nënë Tereza. On arrival, our representative will welcome you in the arrivals hall and accompany you by private vehicle to your hotel in Tirana. Depending on your arrival time, Day 1 continues with an introduction to Tirana with your guide and a welcome dinner.

On Day 10, you will be transferred to Tirana International Airport for your departure flight.

■ Group & Family Discounts

We are pleased to offer the following discounts:

- › Groups of 8 or more participants booking together qualify for a 10% discount on the per-person price.

The group discount is automatically applied by the reservation system when all 8 travellers are booked together under a single booking confirmation. It cannot be combined with any other discounts or promotions.

■ Custom Itineraries

Each itinerary is carefully designed based on the client's individual requirements, interests, preferences, and available travel time. As a tailor-made program, the itinerary may be customised and adjusted upon request, including the selection of destinations, activities, experiences, accommodation, transportation, and other travel arrangements.

Our team will work closely with you to create a personalised journey that best matches your expectations. Please note that any requested changes or additional services may affect the overall itinerary, availability, and price.

■ Booking & Confirmation

Your reservation is confirmed only upon receipt of the required payment. We strongly recommend booking as early as possible, particularly during peak season, as availability for selected accommodations, activities, guides, and transportation may be limited.

Once your booking is confirmed, we will proceed with all necessary arrangements according to the agreed itinerary and services.

■ Language

The language of the tour, guiding services, and other included activities will be agreed upon and confirmed as part of your personalised itinerary.

■ Accommodation

Accommodation is selected according to your preferences, the agreed itinerary, availability, and the overall standard of the trip. Depending on your requirements and budget, we can arrange a range of accommodation options, from carefully selected local guesthouses and boutique properties to 4- or 5-star hotels.

Specific properties will be confirmed as part of your final itinerary. In the event that a confirmed property becomes unavailable, we will offer a suitable alternative of comparable standard and inform you accordingly.

■ Itinerary Changes & Personalisation

As this is a tailor-made travel program, changes to the itinerary may be requested before and, where operationally possible, during the trip.

Any additional destinations, activities, services, or changes requested after confirmation will be subject to availability and may result in additional costs. We will inform you of any applicable changes in price before proceeding.

Our aim is to provide a flexible and personalised travel experience while ensuring that all arrangements remain practical, safe, and in line with the agreed travel plan.

■ Physical Requirements

A moderate level of physical fitness is recommended for this tour. The program includes walking tours on cobblestone streets and uneven terrain, rafting on the Vjosa River, a 4x4 jeep safari on rugged coastal trails, a guided mountain hike to the Blue Eye of Theth, and a short hike to Shëngjergj Waterfall. Some days start early with a packed breakfast. Participants with specific mobility concerns are encouraged to contact us prior to booking so that we can advise accordingly.

■ Boat Excursions

All boat trips and water-based activities included in this program are operated by licensed, professional providers in full compliance with applicable safety regulations. Safety equipment is provided on board, and all excursions are conducted under the supervision of qualified personnel.

■ Travel Insurance & Entry Requirements

Travel insurance is not included in the tour price but is strongly recommended for all participants. We advise purchasing comprehensive coverage that includes medical expenses, trip cancellation, and personal liability.

It is the sole responsibility of each participant to verify visa and entry requirements for Albania prior to booking.

CANCELLATION & REFUND POLICY

Cancellations by the Participant

We understand that plans can change. Should you need to cancel your booking, the following policy applies:

TIMING	REFUND
More than 60 days before departure	Full refund
45 – 60 days before departure	Full refund minus 3% administrative fee
30 – 44 days before departure	50% of total tour cost retained
Less than 30 days before departure	No refund

All cancellation requests must be submitted in writing and will be processed from the date on which written notice is received.

■ Unused Services & Voluntary Withdrawal

No refund will be provided for any services included in the program that are not used by the participant, nor for voluntary withdrawal from the tour once it has commenced, regardless of the reason.

■ Itinerary Changes

Any modifications to a confirmed booking requested less than 7 days before the tour start date may not be accepted. We strongly recommend that any changes be communicated as early as possible to allow us to accommodate your request.

■ Minimum Participant Requirement

Certain tours operate subject to a minimum number of confirmed participants. In the event that this minimum is not reached, affected clients will be offered the choice of:

- › An alternative departure date for the same or a different program, or
- › A full refund of all amounts paid.

We will communicate any such changes as early as possible and with as much notice as we are able to provide.

■ Cancellations Due to Weather or Force Majeure

In the event that an activity or excursion must be cancelled due to unsafe weather conditions, natural events, or circumstances beyond our control, affected clients will be offered:

- › An alternative date or a suitable replacement activity of equivalent value, or
- › An appropriate refund for the affected portion of the program.

The safety of our participants is our absolute priority. Decisions regarding weather-related cancellations are made by our team in consultation with local operators and, where applicable, relevant authorities.

TERMS & CONDITIONS

At Co-Travel Albania, transparency, safety, professionalism, and service quality form the foundation of every experience we design. From the very first point of contact, we are committed to providing clear, honest information about how we operate, the standards we uphold, and what clients can expect when travelling with us.

By requesting information, confirming a reservation, or making a payment, clients acknowledge that they have read, understood, and agreed to the following Terms & Conditions in their entirety.

■ 1. Our Commitment to Safety & Professional Standards

While our programs are designed to offer exceptional and memorable experiences, the safety and well-being of our clients remain our highest priority at all times.

We do not organise or operate any program, activity, or itinerary that compromises client safety — regardless of whether such activities are specifically requested by the traveller. All tours are carefully evaluated to ensure full compliance with safety standards, operational feasibility, and applicable local regulations.

Activities including hiking & trekking, rafting & kayaking, jeep safari, boat tours, and camping & outdoor adventures are carried out in partnership with licensed, experienced operators selected with great care. All guides and activity instructors are professionally trained and fully qualified to manage their respective disciplines safely and to the highest standard.

■ 2. Customisation & Program Modifications

Co-Travel Albania reserves the right to make minor operational adjustments to itineraries or accommodation if required due to weather conditions, safety considerations, or circumstances beyond our control.

■ 3. Reservation & Payment Policy

Upon confirming a booking request, Co-Travel Albania will prepare and issue a formal invoice specifying the total amount due and applicable payment details.

- › A deposit of 50% of the total tour price is required at the time of booking to secure the reservation.
- › The remaining balance must be settled no later than 60 days prior to the tour start date.
- › A reservation is considered officially confirmed only upon receipt of the required payment.
- › In certain circumstances — such as peak season travel, special accommodation arrangements, or fully customised itineraries — full prepayment may be required to secure services.

Failure to complete payment within the specified deadlines may result in automatic cancellation of the reservation.

■ 4. Required Documents

To proceed with a booking and issue a legal invoice, the following information is required:

- › A copy of the lead traveller's passport.
- › Full names, dates of birth, nationalities, and passport numbers of all participants, provided no later than 45 days before departure.

Travellers are solely responsible for ensuring that their passports remain valid for at least six (6) months beyond the travel date, and that they meet all visa and entry requirements of the destination country.

All personal data collected is used exclusively for booking, legal, and operational purposes. Client information is handled with full confidentiality and is never shared or used for any purpose beyond the organisation and execution of travel services, except where required by law.

■ 5. Accommodation Standards

Our standard accommodation partners are carefully selected 4-star and 5-star hotels, evaluated on the basis of service quality, cleanliness, guest satisfaction, and location.

For rural and mountain programs, we collaborate with hand-picked local guesthouses that offer genuine Albanian hospitality, a high standard of cleanliness and comfort, and a traditional yet well-maintained environment. Our accommodation choices are designed to balance authenticity, comfort, and reliability at every stage of the journey.

■ 6. Transportation Standards

We provide safe, reliable, and high-quality transportation throughout all programs, ensuring:

- › Modern, comfortable, and regularly maintained vehicles
- › Experienced, professional, and courteous drivers
- › Full compliance with all applicable safety and transportation regulations

For car rental services, all vehicles are delivered with valid documentation and appropriate insurance coverage. Clients are fully informed of all rental conditions and responsibilities prior to confirmation.

■ 7. Health & Fitness Requirements

Certain programs include physically demanding activities such as hiking, rafting, trekking, or camping, which require a moderate to good level of physical fitness.

Travellers are responsible for ensuring they are medically fit to participate in all activities included in their chosen program, for informing Co-Travel Albania in advance of any medical conditions that may affect their participation, and for following all safety instructions provided by guides and activity leaders at all times.

Failure to comply with safety guidelines may result in exclusion from specific activities without entitlement to a refund.

■ 8. Force Majeure

Co-Travel Albania shall not be held liable for any failure or delay in the performance of its obligations resulting from events beyond its reasonable control, including but not limited to natural disasters, political instability, flight cancellations, public health emergencies, government restrictions, or severe weather conditions.

In such circumstances, alternative arrangements will be offered wherever operationally possible.

■ 9. Responsible Travel & Client Conduct

We are committed to responsible, sustainable, and respectful tourism. All clients travelling with Co-Travel Albania are expected to:

- › Respect the customs, traditions, and communities of the places visited
- › Protect the natural environment and adhere to Leave No Trace principles
- › Comply with all local laws and regulations throughout the journey

Any conduct that endangers fellow participants, disrupts the group experience, or causes harm to local communities or environments may result in immediate removal from the program without entitlement to a refund.

■ 10. Communication & Client Support

From the initial enquiry through to the conclusion of the tour, Co-Travel Albania is committed to providing clear and detailed communication at every stage, transparent pricing and honest service descriptions, ongoing support before and during travel, and emergency contact information whenever necessary.

Our goal is simple: to ensure that every client feels informed, safe, and confident throughout the entire experience.

ACKNOWLEDGEMENT & SIGNATURE

Please read all the information in this document carefully, including the tour information, important travel information, Terms & Conditions, and Cancellation Policy.

Once you have reviewed everything, please digitally sign this document and upload the signed PDF to our website during the tour booking process.

This step is very important, as your signature confirms that you have read, understood, and accepted all the information, terms, and conditions outlined in this document. It also confirms that you acknowledge these terms form an integral part of your tour booking.

Thank you for your cooperation.

For Co-Travel Albania



Malvina Pjetri

Founder & CEO

Customer Confirmation

I hereby confirm that I have carefully read and understood all the information contained in this document, including the tour information, important travel information, Terms & Conditions, and Cancellation Policy. I acknowledge and accept all the terms and conditions outlined herein.

Tour: Albania: A Balkan Pearl — 10 Days / 9 Nights

Full Name: _____

Customer Signature: _____